



KMD NEXUS

**Value and results from
citizen care across
healthcare, welfare and
social services**



KMD NEXUS - A STRONG, WELL PROVEN SOLUTION THAT ENSURES CONSISTENCY ACROSS HEALTHCARE, WELFARE AND SOCIAL SERVICES



Have you experienced...

...challenges supporting citizen care across healthcare, welfare and social services?

...a lack of knowledge about which effort brings results and whether you are using your resources efficiently?

...difficulties getting a comprehensive overview of individual citizen's health data and care pathways?

...the need to be able to communicate jointly with several professional groups?

KMD Nexus

What

KMD Nexus is a coherent case management platform supporting your municipality's citizen care within healthcare, welfare and social services

Why

KMD Nexus can digitize and integrate activities across professional healthcare areas, in order to meet citizens with a comprehensive plan, and to optimize results

You can work with a single plan across different professional areas and you can work within a single care pathway. You will be assisted in creating an overview of efforts and their results

KMD has knowledge and experience

KMD is market leader within public IT, with 40+ years of experience

We have broad experience with development and implementation, and a satisfaction rate of over 95% among our KMD Nexus customers in 2015

ONE PLATFORM TO COLLECT, ANALYZE, AND COMMUNICATE CITIZEN DATA IN A SECURE WAY



GREAT USER EXPERIENCE

- Simple user interface that can be customized by the user
- Web-based mobile access
- Easy documentation
- Intelligent support of work processes
- Easy overview - across citizen groups as well as pr. citizen

FLEXIBLE SYSTEM WITH CUSTOMIZED SOLUTIONS

- One system – securing common methods and processes
- Configurable workflows to support customer specific processes and focus areas
- Open interfaces to be used by 3rd parties
- SaaS – easy and rapid updates, no installation, low maintenance
- Functions are adaptive to the needs of each individual citizen

DATA DRIVEN MANAGEMENT

- Quick overview and easy access to data across the entire platform
- Flexible management reporting tools to ensure full overview of strategic, tactical and operational levels
- Strengthens interdisciplinary management collaboration
- Offers inter-sectoral datasets in order to manage efforts based on goals, activities and results

CITIZEN-CENTERED PLATFORM

- Collaborative space for coordinated efforts covering all professional health care areas in the municipality
- Strengthens interdisciplinary collaboration
- Brings a comprehensive overview of the municipality's engagement with citizens
- Minimizes the risk of double assessments and registration
- Calendar coordination between multiple professional groups and citizens

Our goal is to drive results by providing a coherent overview of the citizen-related aid across the organization, and to involve citizens as an active party.

KMD HAS 40+ YEARS OF EXPERIENCE DELIVERING IT SERVICES TO MUNICIPALITIES



KMD SUPPORTS MARKET NEEDS...

KMD has in depth experience delivering IT solutions to the municipalities for 40+ years and 20+ years experience within the Care, Social and Health area

STRONG AND HIGHLY SATISFIED CUSTOMER BASE ON KMD NEXUS

KMD Nexus has a general customer satisfaction of 96 % and an NPS (Net Promoter Score) of 42. It is used around 40 Danish municipalities

FULL SCOPE SUPPLIER

KMD Nexus is delivered as SaaS, minimizing local operation and maintenance costs

WHY KMD

- _KMD works with all Danish Municipalities –within all functional areas
- _KMD has highly skilled employees with government relevant background and experience
- _Engagement with central and local governments ensures legislative compliance
- _Technology focus and investments secure efficient and modern technology platforms

FACT

- _More than 40.000 people use KMD Nexus
- _Strong customer involvement in product development
- _Highly experienced and professional support and implementation staff
- _KMD Nexus is a standard platform configurable to support local customer processes in a flexible and efficient manner

- _Strong operational experience
- _Fully integrated solutions across departments
- _Designed to adapt to existing external IT-systems
- _Scalable to accommodate large and small organizations
- _Open APIs enabling 3rd party suppliers to build applications around KMD Nexus.

AGILE IMPLEMENTATION

IMPLEMENTATION IN 2-3 MONTHS



