KMD NEXUS

Value and results from citizen care across healthcare, welfare and social services

KMD
IT WITH INSIGHT

KMD NEXUS - A STRONG, WELL PROVEN SOLUTION THAT ENSURES CONSISTENCY ACROSS HEALTHCARE, WELFARE AND SOCIAL SERVICES

Have you experienced…

…challenges supporting citizen care across healthcare, welfare and social services?

…a lack of knowledge about which effort brings results and whether you are using your resources efficiently?

…difficulties getting a comprehensive overview of individual citizen's health data and care pathways?

…the need to be able to communicate jointly with several professional groups?

KMD Nexus

What
KMD Nexus is a coherent case management platform supporting your municipality's citizen care within healthcare, welfare and social services

Why
KMD Nexus can digitize and integrate activities across professional healthcare areas, in order to meet citizens with a comprehensive plan, and to optimize results

You can work with a single plan across different professional areas and you can work within a single care pathway. You will be assisted in creating an overview of efforts and their results

KMD has knowledge and experience

KMD is market leader within public IT, with 40+ years of experience

We have broad experience with development and implementation, and a satisfaction rate of over 95% among our KMD Nexus customers in 2015

ONE PLATFORM TO COLLECT, ANALYZE, AND COMMUNICATE CITIZEN DATA IN A SECURE WAY

KMD NEXUS

GREAT USER EXPERIENCE

_Simple user interface that can be customized by the user

_Web-based mobile access

_Easy documentation

_Intelligent support of work processes

_Easy overview - across citizen groups as well as pr. citizen

FLEXIBLE SYSTEM WITH CUSTOMIZED SOLUTIONS

_One system – securing common methods and processes

_Configurable workflows to support customer specific processes and focus areas

_Open interfaces to be used by 3rd parties

_SaaS – easy and rapid updates, no installation, low maintenance

_Functions are adaptive to the needs of each individual citizen

DATA DRIVEN MANAGEMENT

_Quick overview and easy access to data across the entire platform

_Flexible management reporting tools to ensure full overview of strategic, tactical and operational levels

_Strengthens interdisciplinary management collaboration

_Offers inter-sectoral datasets in order to manage efforts based on goals, activities and results

CITIZEN-CENTERED PLATFORM

_Collaborative space for coordinated efforts covering all professional health care areas in the municipality

_Strengthens interdisciplinary collaboration

_Brings a comprehensive overview of the municipality's engagement with citizens

_Minimizes the risk of double assessments and registration

_Calendar coordination between multiple professional groups and citizens

*Our goal is to **drive results by providing a coherent overview of the citizen-related aid across the organization**, and to **involve citizens as an active party**.*

KMD HAS 40+ YEARS OF EXPERIENCE DELIVERING IT SERVICES TO MUNICIPALITIES

KMD NEXUS

KMD SUPPORTS MARKET NEEDS…

STRONG AND HIGHLY SATISFIED CUSTOMER BASE ON KMD NEXUS

FULL SCOPE SUPPLIER

WHY KMD

KMD has in depth experience delivering IT solutions to the municipalities for 40+ years and 20+ years experience within the Care, Social and Health area

KMD Nexus has a general customer satisfaction of 96 % and an NPS (Net Promoter Score) of 42. It is used around 40 Danish municipalities

KMD Nexus is delivered as SaaS, minimizing local operation and maintenance costs

FACT

_KMD works with all Danish Municipalities –within all functional areas

_KMD has highly skilled employees with government relevant background and experience

_Engagement with central and local governments ensures legislative compliance

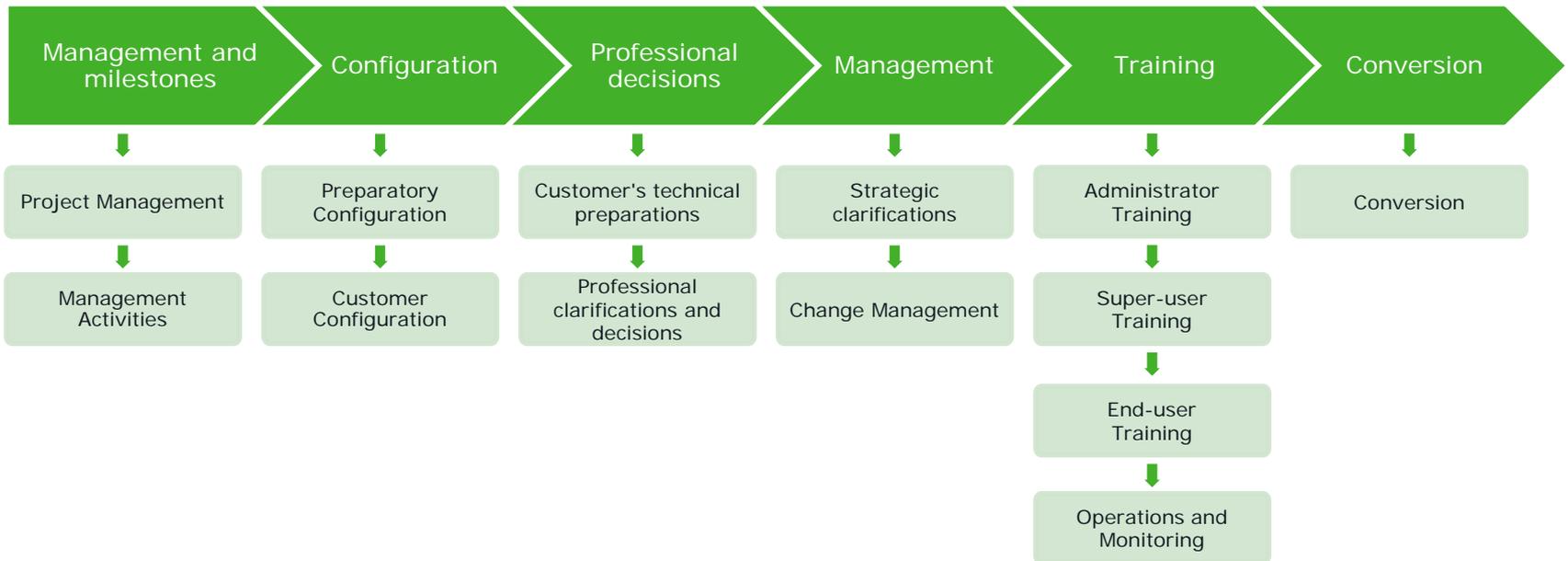_Technology focus and investments secure efficient and modern technology platforms

_More than 40.000 people use KMD Nexus

_Strong customer involvement in product development

_Highly experienced and professional support and implementation staff

_KMD Nexus is a standard platform configurable to support local customer processes in a flexible and efficient manner

_Strong operational experience

_Fully integrated solutions across departments

_Designed to adapt to existing external IT-systems

_Scalable to accommodate large and small organizations

_Open APIs enabling 3rd party suppliers to build applications around KMD Nexus.

AGILE IMPLEMENTATION

KMD NEXUS

IMPLEMENTATION IN 2-3 MONTHS

Management and milestones	Configuration	Professional decisions	Management	Training	Conversion
Project Management	Preparatory Configuration	Customer's technical preparations	Strategic clarifications	Administrator Training	Conversion
Management Activities	Customer Configuration	Professional clarifications and decisions	Change Management	Super-user Training	
				End-user Training	
				Operations and Monitoring	

KMD

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