



KMD DAY CARE

"EASY, SECURE, AND EFFICIENT
ADMINISTRATION OF DAY CARE
SERVICES"



KMD DAY CARE SUPPORTS PROCESSES AND NEEDS FOR DAY CARE ADMINISTRATION

Getting the job done

Do you spend much time on administration of waiting lists for your day care centre?

Are the parents happy about your service??

Can you handle calculation and invoicing of parent payment, calculation and payout of Day Care subsidies?

KMD Day Care

What

KMD Day Care is a modular end-to-end solution for administration of public Day Care that has the following modules:

- **Citizen Day Care application portal**
- **Caseworker tool for visitation, reimbursement and billing**
- **Capacity management and prognosis tool**
- **Private Day Care management tool**
- **Intranet and parent communication**
- **Management information tools**

Why

KMD Day Care minimizes the administrative burden, improves efficiency and parent satisfaction in a secure cloud environment

KMD has knowledge and experience

_84% of Danish municipalities uses KMD Day Care

_Current version of KMD Day Care is the result of more than 20 years of continuous improvement

_More than 3B EUR is processed by KMD Day Care every year

_Customer satisfaction is very high (85%)

ADMINISTRATIVE CONTROL AND OPTIMAL CITIZEN SERVICE

Citizen Self Service portal

- _Workflow based guidance for parents seeking Day Care
- _Direct booking of available spaces for parents
- _Application for subsidies
- _Electronic communication

Citizens get the right information and are guided to make the best decision

Efficient invoice and subsidy management

- _Calculation of own payment, based upon rules
- _Calculation of subsidies to Day Care institutions
- _Integration to debit/credit systems

Every month 300.000 cases that generates transactions worth 1.5B DKK are handled

Overview and control

- _Case handling managed with all relevant information available
- _Planning, budgeting and simulation helps optimize resource usage
- _Dashboard with relevant KPI's helps target on problems before they occur

Planning and management are supported by various tools

Efficient visitation process

- _Complete overview of waiting list
- _Easy assignment of free spaces
- _Automatic communication with parents
- _Workflow support

Effective decision and process support

KMD HAS 40+ YEARS OF EXPERIENCE SUPPORTING MUNICIPALITIES WITH IT SERVICES



KMD supports the customers needs...

Strong and highly satisfied customer base

Full scope supplier

Why KMD?

KMD has in depth experience from delivering IT solutions to the Day Care area for 20+ years

KMD Institution has a general customer satisfaction of 85%

KMD Institution is used by 84% of all the Danish municipalities

KMD supports all municipal departments with IT services.

FACT

- _Many employees come from a municipality background
- _Engagement with central and local governments ensures legislative compliance and up to date functionality

- _Strong customer involvement in product development
- _KMD Institution is a complete and flexible product that supports all processes and ensures high efficiency
- _Very skilled and professional support and implementation staff

- _Strong operational experience
- _Fully integrated solutions across departments

IMPLEMENTATION CAN BE DONE WITHIN 2-3 MONTHS

2-3 months

Plan



Training throughout the implementation period

Activities

- _Workflow analysis
- _Data mapping
- _Process definitions
- _Initial data conversion
- _Analysis of converted data
- _Data cleanup
- _Final data conversion.
- _Develop any special requirements, e.g. interfaces
- _Testing and hand over
- _Training of end- and super users
- _Possible double system use
- _Manual update of missing data

Customer involvement

Super users

Super users

Super users



**FOR MORE
INFORMATION
PLEASE
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